



Courtyard Communities

INDEPENDENT, ASSISTED, SUPPORTIVE
LIVING AND MEMORY CARE

We appreciate your patience and understanding during the COVID-19 pandemic as we continue to work to keep your loved ones and our employees safe. As we reopen for limited visitation, special procedures are still in place to ensure the safety of everyone who enters our homes. We continue to follow all CDC, CMS, IDPH and local health officials' recommendations; thus, in accordance with their updated guidelines, we have developed the following Limited Visitation Policy during the ongoing COVID-19 pandemic.

Covid-19 Visitation Policy

1. Visitors should be willing and able to adhere to the facility core principles, and staff should provide monitoring for those that may have difficulty doing so.
2. Visits must be held in accordance with all facility guidelines for visitation, or they will be suspended.
3. Visitors must contact the facility to schedule an appointment to visit a tenant.
4. The facility must complete a COVID-19 Symptom Screening via phone or through electronic screening methods, not more than 24 hours prior to visit and upon arrival.
5. Visitors must be notified upon arrival that, if they develop symptoms of COVID-19 within three days after visiting, they must notify the facility.
6. A tenant receiving a visitor must be screened prior to the visitor's arrival.
7. If a visitor or tenant displays any symptoms, the visit will be cancelled.
8. Visitors must sign in and provide contact information.
9. Only two visitors per tenant will be allowed per visit, and visitors must reside in the same household.
10. Visitors must stay in designated facility locations, and social distancing of 6 feet must be maintained during the indoor visitation.
11. The tenant must wear a face covering during the visit, and all visitors must wear the required PPE during the visit (mask and gown), and all will be instructed on proper disposal of the PPE.
12. Visitors and tenants will be provided alcohol-based hand sanitizer which they are required to use prior to and after the visit.

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13. Should monitoring be necessary, the employee supervising the visit should allow as much privacy as possible.
14. Visitor movement will be limited within the facility. Visitors must go directly to the tenant's room or designated visitation area and are not allowed to venture into other areas of the facility.
15. If a tenant has a roommate, visits should not be conducted in the tenant's room.
16. Appointment times are to be communicated to direct care staff.
17. The facility will determine how many visits can occur at scheduled times, based on the size of the area being used for visits, to maintain social distancing and staff availability.
18. The facility will maintain a record of all visitors and their contact information for potential contact tracing. This must include date, time of visit, name, address, telephone, and if available, email address. These records must be maintained for at least 30 days.
19. Facilities that are in medium or high positivity rate counties should test visitors that visit regularly no less than weekly; or the facility can encourage visitors to test on their own, within 2-3 days prior to coming to the facility, and they may provide the facility with the negative test result and date tested.
20. **Except for on-going use of virtual visits, facilities may still restrict visitation due to the COVID-19 county positivity rate, the facility's COVID-19 status, a tenant's COVID-19 status, visitor symptoms, lack of adherence to proper infection control practices, or other relevant factors related to COVID-19.**

If you have any further questions about our COVID-19 policy, please contact us at:

www.petersenhealthcare.net/contact-us

We can't wait to see you soon!

COURTYARD COMMUNITIES

www.courtyardstates.net | **#COURTYARDCARES**